

Johnnie Hicks

Full Stack Developer

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.After several different experiences in the human resources, operations, and coordinator roles I discovered my true passion is coding. I find programming to be an extremely rewarding activity. I am excited to now be pursuing my dream career in the field of web development.

SKILLS

HTML5, CSS, JavaScript, React.js, Document Object Model (DOM) APIs, Node.js, Express.js, Web APIs, User Authentication, OAuth, Heroku, GitHub, WebPack, MySQL, Jest, Enzyme

EXPERIENCE

Sonder | Guest Experience Agent

MAY 2019 - MAR 2020, Denver, CO

- Responded to, troubleshooted, and resolved guest issues in a timely manner.
- The first point of contact for all our guests via phone, email and chat.
- Coordinated with the city teams to resolve issues on the ground and provide ongoing updates to guests.

Aerotek | Temporary Associate

JAN 2016 - JAN 2019, Jacksonville, FL

- Assisted contract employers with goal based projects.
- Reviewed projects and fixed errors before submitting to the Project Manager.

DriveTime | Operation Advisor

JAN 2014 - AUG 2018, Jacksonville, FL

- Managed financials for vehicles and served as liaison for outsourced vendors.
- Analyzed contracts to ensure adherence to corporate standards.
- Reconciled and managed the budget for the dealership.

EDUCATION

BrainStation | Diploma Candidate, Web Development

APRIL 2021 - JUNE 2021, Miami, FL

Jacksonville University | Bachelors in Business Administration

2011 - 2015, Jacksonville, FL